



One Hawthorne
55 Hawthorne Street
San Francisco, Ca 94105

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August 22, 2008

RE: One Hawthorne Shoring & Underpinning

Jim Mazzone
3503 Breakwater Ct.
Hayward, CA 94545

Dear Jim,

I want to personally thank Malcolm Drilling Co. for the exceptional job on our One Hawthorne project. We all understood the difficulties of this project from the beginning, but as the project moved forward we encountered a number of issues that accentuated an already challenging excavation. Malcolm Drilling Co. faced every issue with a proactive approach, offering solutions to mitigate cost and time lost. Working with this level of professionalism is a pleasure. This project should stand as an example of how a general contractor and its subcontractors can work together in all of our best interests and the interests of our client. It should also be noted that Malcolm Drilling Co. coordinated and worked with the excavation and dewatering subcontractors in a way not often seen. Webcor's need to manage and/or mediate between the subcontractors during the shoring and excavation was minimal or nonexistent. This allowed us to be more efficient and proactive with the real problems of construction.

I'd like to also say that it was a true pleasure working with you and Mike Giannandrea especially. You two gentlemen are true professionals. I look forward to working with Malcolm Drilling Co. again in the future, and hope I would have the opportunity to work with either you or Mike or both.

Thank you,

Eric Thatcher
Sr. Superintendent
Webcor Builders